

Introduction: The coronavirus disease 2019 (COVID-19) pandemic has presented numerous challenges to healthcare systems, including BAH. Despite the adversity, our desire to better serve the patients pushed us to find ways and means in setting up and operate a COVID-19 facility certified by the Medical Council of Malawi.




DEFINE

Problem: The current processes and infrastructure at BAH could not accommodate COVID-19 patients.

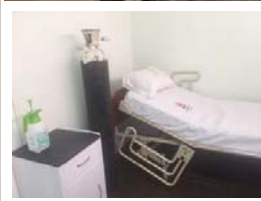


Aim: To set-up and operate a COVID-19 facility certified by Medical Council of Malawi Regulatory Board by September 2020.

IMPROVEMENTS
(Changes in the Process)

1. Creation of the COVID-19 task force
2. Developed and implemented guidelines and protocols.
3. Training of personnel by District Health Office.
4. Procurement of essential supplies and equipment.
5. Construction of the suspect holding area (Respiratory Centre).
6. Construction of the COVID-19 facility.
7. Fulfilling the criteria of the Medical Council of Malawi.

RESULTS



Certificate of Approval
MEDICAL COUNCIL OF MALAWI
This is to certify that the Medical Council of Malawi has approved use of the premises situated at Blantyre Adventist Hospital, in the City of Blantyre as Covid-19 Treatment, Isolation centre.

Clients Served

→

90-suspected cases

→

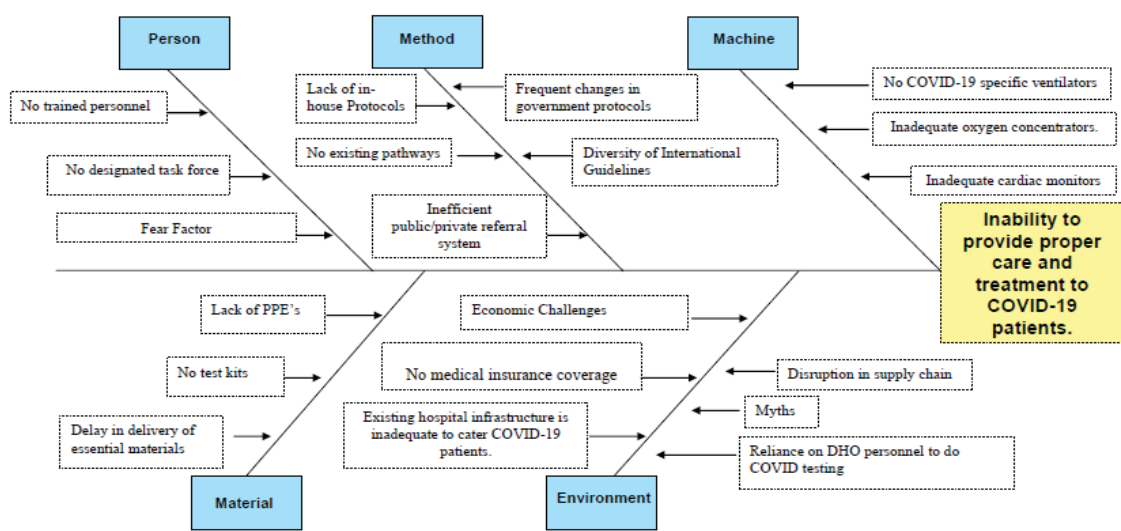
50-confirmed cases

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47-recovered; 3-deaths

ANALYSIS

Cause and Effect ("Fishbone") Diagram



- LESSONS LEARNED**
1. Private and Public teamwork
 2. Providing public with timely information is important.
 3. Commitment to adopt and adjust to when the need arises.
 4. Need for disaster preparedness plan