



Embrace change: Building today's leaders

OCTOBER 18 - 21, 2018

Loma Linda, California, USA



LOMA LINDA UNIVERSITY HEALTH

In collaboration with:

Adventist Health International (AHI)

Consortium of Adventist Medical Education Leaders (CAMEL)

> General Conference Adventist Health Ministries

General Conference Department of Education

LLUH Global Health Institute (GHI)





Welcome

It is my privilege to welcome you to the 6th Annual Global Healthcare Conference. This year's theme *Embrace change*: Building today's leaders aims to foster an environment for healthcare administration growth. In today's global environment, healthcare and academic institutions must be innovative and creative in how they fulfill their mission.

2018 -

Leadership should actively seek to mold and encourage employees, clinicians and faculty development throughout every level of infrastructure, ensuring that organizational objectives are not merely fulfilled, but exceeded.

This conference will afford organizations the opportunity to explore tools and resources necessary to strengthen institutional governance and leadership. The event will also provide a valuable opportunity for individuals to network and collaborate together.

Finally, our speakers and various panel sessions will offer a unique perspective on a plethora of topics, including engaging a diverse workforce, essential leadership skills, governance guidelines and guality improvement.

I encourage you to actively participate with your colleagues, and take your newly acquired knowledge back to your organization and share it with your coworkers, managers, and senior leadership, in order to promote a successful and productive environment for all.

Ribard Holant

Richard H. Hart, MD, DrPH President Loma Linda University Health Adventist Health International

About

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2018 GLOBAL HEALTHCARE CONFERENCE

CENTENNIAL COMPLEX

This conference will focus on developing leaders that make up the global network of Seventh-day Adventist education and healthcare institutions. Effective leadership begins with understanding the roles and accountabilities of those who govern, manage and lead an organization. Sessions will be interactive in a workshop-style setting to provide collaborative learning and develop practical plans to be applied at each institution. The conference also provides a venue for collaboration between sister institutions, by encouraging dialogue to share challenges, successes and solutions — inspiring leaders to "*embrace change*."

CONFERENCE OBJECTIVES:

- 1. Discuss the role of effective governance and leadership in managing academic institutions, hospitals and clinics.
- 2. Identify leadership responsibilities to collaboratively guide the institution in meeting its mission.
- 3. Discuss the importance of integrated services, management systems, communication and quality improvement activities throughout the institution.
- 4. Discuss the tools necessary to improve the organization and operation of institutions.
- 5. Provide opportunities for networking, sharing and collaboration.

To find additional conference information, to download materials, and to connect to Livestream: www.lluglobal.com/globalhealthcareconference

Email: ghiconference@llu.edu

CONNECT TO WIFI:

Network: LLU-EAP **Username:** Iluguest **Password:** Discovery@1492

THURSDAY, OCTOBER 18, 2018

Schedule

8:00 am - 8:30 am	REGISTRATION
8:30 am - 9:10 am	WELCOME AND WORSHIP - Richard Hart, MD, DrPH
9:10 am - 10:00 am	Opening Plenary and Introductions - Richard Hart, MD, DrPH
10:00 am -10:45 am	Discussion: Successes and Challenges - Shaunielle Abreu, MBA Rod Neal, MBA
10:45 am - 11:00 am	BREAK
11:00 am - 12:30 pm	Governance Accountabilities - Lowell Cooper, MDiv, MPH
12:30 pm - 1:45 pm	LUNCH
1:45 pm - 3:00 pm	The Role of Leadership in Ensuring Effective Communication -
	Kevin Carrington, MBA Dale Mole, MD Doris Mendoza, MD, FPPS
3:00 pm - 3:15 pm	BREAK
3:15 pm - 4:30 pm	The Role of Leadership in Helping Staff Thrive - Helen Staples-Evans, DNP, MS, RN Dwight Evans, MD
4:30 pm - 5:00 pm	EMR Implementation Report
5:00 pm - 5:30 pm	Group Photo
5:45 pm	NETWORKING DINNER Quality Improvement Posters

FRIDAY, OCTOBER 19, 2018

8:00 am - 8:25 am	REGISTRATION		
8:25 am - 9:00 am	WORSHIP		
9:00 am - 10:00 am	Chief Executive Accountabilities - Ron Carter, PhD Kerry Heinrich, JD H. Roger Hadley, MD		
10:00 am - 10:15 am	BREAK		

	Track: Hospitals & Clinics	Track: CAMEL	Track: JCI	Track: Governance
10:15 am - 10:45 am	The Role of Leadership in Planning Clinical Services to Meet Patient Needs - Bangwato Sikwa, MD, MBA Franck Geneus, MD, MHA	10:15 am - 1:45 pm Ensuring Quality in Secondary Education	Facility Management and Safety - Preston Brown	10:15 am - 5:15 pm Special governance session for Division and Union Presidents
10:45 am - 11:30 am	The Role of Leadership in Planning Services to Meet Needs - Andrew Hibbert, MBA Steven Brooks, MBA, CPA	- Ron Carter, PhD	For hospitals working toward accreditation by Joint	and Board Chairs - Lowell Cooper, MDiv, MPH
11:30 am - 12:30 pm	The Role of Leadership in Implementing a Quality Improvement and Patient Safety Program - Ihab Dorotta, MD	RESEARCH	Commission International (JCI)	
12:30 pm - 1:45 pm	LUNCH	AFFAIRS LUNCH		LUNCH
1:45 pm - 2:15 pm	The Role of Leadership in Collaborating with Government Partners - Susanne (Suzy) Camelia-Römer, LLM			2011011
2:15 pm - 3:00 pm	Leadership Accountabilities - Peter Landless, MB, Bch, MMed, FCP (SA) Trevor Wright, MHA Angela Lalas, MBA, CPA			
3:00 pm - 3:15 pm	BREAK			
3:15 pm - 4:45 pm	Quality Improvement/Practical Workshop - Dwight Evans, MD			
4:45 pm - 5:15 pm	Quality Improvement Highlights - Anil Kumar Chillimuntha, MD			
5:15 pm - 6:15 pm	DINNER			
6:30 pm	VESPERS			

SATURDAY, OCTOBER 20, 2018

9:00 am - 10:20 am	First Church Service at University Church
10:30 am - 11:45 am	Sabbath School at Damazo Amphitheater
1:00 pm - 2:00 pm	LUNCH AT DR. HART'S HOME
2:30 pm - 3:30 pm	Afternoon Vespers at Dr. Hart's home
6:30 pm - 8:30 pm	Optional: shopping opportunity at Mountain Grove in Redlands

SUNDAY, OCTOBER 21, 2018

8:00 am - 8:25 am	REGISTRATION
8:25 am - 9:00 am	WORSHIP
9:00 am - 10:00 am	The Role of Leadership in Managing Money Effectively - Rod Neal, MBA Peter Baker, JD, MBA
10:00 am - 10:45 am	The Role of Leadership in Resource Decisions - Jere Chrispens, MA Lionel Nkaya, MS, MA
10:45 am - 11:00 am	BREAK
11:00 am - 12:30 am	The Role of Leadership in Audits and Audit Preparation - Paul Douglas, MBA, CPA
12:30 pm - 2:15 pm	LUNCH "The Way Forward" - Richard Hart, MD, DrPH

	Afternoon Workshop Topics			
2:30 pm - 3:50 pm	 1st Session Options (choose one): Research – Infrastructure needed to do research projects/engaging with LLUH on collaborative research projects/Big Data Project Audit Preparation and Assistance Managing and improving clinical laboratory services and systems Process for ordering/arranging shipments from GHI and Biomed 		Track: CAMEL 2:30 pm - 7:30 pm	
	Campus Tour			
4:10 pm - 5:30 pm	 2nd Session Options (choose one): Audit Preparation and Assistance Managing and improving clinical laboratory services and systems Process for ordering/arranging shipments from GHI and Biomed Campus Tour 	Track: Inter-America Division (IAD) Institutions Meeting 4:10 pm - 7:00 pm		

5:30 pm DINNER

MONDAY, OCTOBER 22, 2018

8:00 am - 5:30 pm Post Conference Session: CAMEL Meetings and Presentations



Accreditation Statement

The Loma Linda University School of Medicine is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

The Loma Linda University School of Medicine designates this Live Activity for a maximum of **13.25** *AMA PRA Category 1 Credit(s)*TM. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

DISCLOSURE STATEMENT

This program has been planned and implemented in accordance with ACCME essentials and standards. The Loma Linda University School of Medicine Office of Continuing Medical Education relies on its CME faculty to provide program content that is free of commercial bias. Therefore, in accordance with ACCME standards, any faculty and/or provider industry relationships will be disclosed and resolved.

OVERALL OBJECTIVE

This conference will focus on developing leaders that make up the global network of Seventh-day Adventist education and healthcare institutions. Effective leadership begins with understanding the roles and accountabilities of those who govern, manage and lead an organization. Sessions will be interactive in a workshop-style setting to provide collaborative learning and develop practical plans to be applied at each institution. The conference also provides a venue for collaboration between sister institutions, by encouraging dialogue to share challenges, successes and solutions — inspiring leaders to "embrace change."



LOMA LINDA UNIVERSITY

MEDICAL CENTER Staff Development

Course Description:

This conference will focus on developing leaders that make up the global network of Seventh-day Adventist education and healthcare institutions. Effective leadership begins with understanding the roles and accountabilities of those who govern, manage, and lead an organization. Sessions will be interactive in a workshop-style setting to provide collaborative learning and develop practical plans to be applied at each institution. The conference also provides a venue for collaboration between sister institutions, by encouraging dialogue to share challenges, successes, and solutions and inspiring leaders to "embrace change."

Course Objectives:

Upon completion of this course, the participant will be able to:

- 1. Discuss the role of effective governance and leadership in managing academic institutions, hospitals, and clinics.
- 2. Identify leadership responsibilities to collaboratively guide the institution in meeting its mission.
- 3. Discuss the importance of integrated services, management systems, communication, and quality improvement activities throughout the institution.
- 4. Discuss the tools necessary to improve the organization and operation of institutions.

Course Content/Outline:

See Syllabus

Course Completion Requirements:

Successful completion is defined as:

- 1. Attendance at each presentation and participant may not miss more than ten minutes of any presentation.
- 2. Provision of enrollment/CE information.
- 3. Complete program/speaker evaluation forms and return at the conclusion of the course.
- 4. Complete and return post test at the conclusion of the course if applicable.

Continuing Education Credits:

Upon successful completion, the participant will be awarded 1.0 contact hours of continuing education credit.

• Loma Linda University Medical Center, Staff Development is a provider approved by the California Board of Registered Nursing, Provider Number 00239, and this program is approved for 13.0 contact hours. *

*Attendees must be present at each CEU session offered.

Continuing Education / Proof of Completion Certificates:

Upon completion of the course, participants may print continuing education / proof of completion certificates via the LLU CE Portal. *This will be the only source for acquiring your certificate. Please allow up to 2 weeks after the last day of the course for the CE certificates to be available.*

Certificate Printing Instructions:

Non-Employees:

- Go to https://ce.llu.edu
- Click Sign in.
- Enter the email address and password you used to register for the event. (If you've forgotten your password or this is your first time logging in, click Forgot My Password, enter your email address, and your password will be emailed to you).
- Click Credits
- Scroll to the course from the Course Name column
- Click View
- Click Print (upper right hand corner of page
- When you are done, Logout.

LLUH Employees:

- Go to https://ce.llu.edu
- Click Sign in.
- Enter your work email address and CE Portal password. This password is not the same as your work login password unless you have manually updated it. (If you've forgotten your password, or this is your first time logging in, click Forgot My Password, enter your work email address, and your password will be emailed to you).
- Click Credits
- Scroll to the course from the Course Name column
- Click View
- Click Print (upper right hand corner of page
- When you are done, Logout.

Conflict of Interest or lack thereof:

The planning committee, coordinator and presenters of this class have no financial relationship in the material presented.

Commercial Support

There is no commercial support related to this educational class.

Non-endorsement of product(s):

Please be advised that accredited status does not imply endorsement of any commercial products displayed in conjunction with this class by either the Loma Linda University Medical Center or ANCC.

Planning Committee:			
Name and Educational	Position	Agency	Area of Expertise
Credentials			_
Richard Hart , MD, DrPH	CEO/ President of LLUH	LLUH	Global health, community health, governance
Jan Zumwalt, RN, MS, MBA	Associate Director, Global Health Institute	LLUH	Global health leadership, international nursing
Mo O'Reilly, MBA	Manager, Global Operations, Global Health Institute	LLUH	International missions and projects
Gwen Wysocki, DNP, RN-BC	Executive Director, Department of Staff Development	LLUH	Nursing Education
Renee N. Lundin, M.A.M., R.T. (R)(M), ARRT, CRT, CMCBE	Clinical Educator, Staff Development	LLUMC LLUCH	Interdisciplinary Education

Course Coordinator:

Mo O'Reilly, MBA, Manager, Global Operations Global Health Institute, *email: moreilly@llu.edu*

Speaker Bios



Shaunielle Abreu, MBA

Shaunielle Abreu is currently the director of Human Resources at Loma Linda University. She graduated from Andrews University in Berrien Springs, Michigan with a Bachelor's degree in English and a Master's degree in Communication with an emphasis in Management.

In 2010, she relocated to Southern California where she was accepted into the Management Residency program at Loma Linda University Health. After completing the two year program, she found a home and passion in the field of human resources and has continued to serve in various HR capacities. As the HR director for Loma Linda University, she strives to create a solution-based, employee focused program.



Peter Baker, JD, MBA

Peter Baker is an innovative and accomplished healthcare executive with over a decade of experience leading healthcare operations, strategic planning, business development, marketing and physician relations.

He currently serves as senior vice president and administrator at Loma Linda University Medical Center – Murrieta where he also served previously as associate vice president, from 2010-12, leading the development, licensure, operations and start-up of the then new 106-bed Medical Center.

In addition to his time in Murrieta, he has served as vice president of business development for Loma Linda University Health from 2013 to 2016.

Prior to joining Loma Linda University Health, Baker's career included leadership positions in business development at White Memorial Medical Center and Glendale Adventist Medical Center.

Baker earned his Juris Doctor degree (JD) from Golden Gate University School of Law, an MBA from Golden Gate University School of Business and a Bachelor of Business Administration from Pacific Union College.

Throughout his career he has been recognized for his expertise as a healthcare leader and for his strengths as an excellent communicator and organizer as well as for his analytical, creative and relational abilities.



Dilys Brooks, MDiv

Dilys Brooks is the campus chaplain of Loma Linda University where she provides spiritual care for students, faculty and staff. She is passionate and enthusiastic about assisting individuals of all ages to know Christ personally and accept His call to become change agents in the world for the kingdom of God. She is happiest when she is preaching, teaching or singing about Jesus.

Brooks is a partner in life and ministry with Dr. Delroy Brooks, the Pastor of the Juniper Avenue Seventh-day Adventist Church in Fontana, California. They are raising their children: Micah, Matea along with their dog "Snow," in Colton. Her life is guided by Matthew 6:33, "Seek first the kingdom of God."



Steven Brooks, MBA, CPA

Steven Brooks is a healthcare finance professional who helps operational leaders and executives to understand the economics of their business and identify opportunities for financial improvement, operational effectiveness and strategic positioning.

Brooks has worked at Loma Linda University Health for nearly a decade, with experience across several hospitals and service lines including neurosciences, rehabilitation, radiation therapy, radiology, urgent care, primary care, and specialty surgical services. After joining Loma Linda University Health's leadership development program, he earned his license as a CPA and later received his MBA from the Drucker School at Claremont Graduate University.

Brooks is originally from Southern California and enjoys spending time with his wife Caitlin, and children Abigail, 3 and Levi, 1. He also enjoys travel, sports and volunteering in media and children's ministries at his church.



Kevin Carrington, MBA

Kevin Carrington is known for his passion for creating and inspiring. He is a firm believer in continuous innovation and has applied this to his work in public sectors, non-profits, healthcare, education systems and entrepreneurship.

Carrington's affinity for business does not overshadow his responsibility to his community as he founded the Carrington Foundation to help unprivileged youth.

Carrington's is currently leading the start-up activities for LLUH's Neuropathic Therapy Center where he serves as the administrative director. The center builds on LLUH's innovative heritage by pioneering the world's first evidence-based alternative therapy for treating neuropathy and general nerve damage.

Carrington completed his dual undergraduate degrees at Oakwood University in Marketing and Computer Information Systems. He received his Master of Business Administration from the University of Phoenix.



Ron Carter, PhD

Ron Carter is the executive vice president of Loma Linda University, additionally he serves as the University provost and chief academic officer. Provost Carter's field of training is as a populations and conservation geneticist. His post-doctoral work is in molecular systematics. He is a published editor and author of scientific books and papers on conservation and the genetics of speciation.

Dr. Carter is an ordained SDA minister. He has served as youth pastor at the Arlington SDA Church, and college chaplain and religion teacher at Walla Walla University. At LLU, he has served as a researcher, mentor of graduate students, department chair, a dean, a vice chancellor and now as provost. His research has included studies in the Galapagos, the Amazon, the Bahamas, the Puget Sound of western Washington, China, and Indonesia. His DNA studies have included population of sea birds, fish, shrimp, lizards, turtles and sunflowers.

In 2010, Dr. Carter led Loma Linda University into regional re-accreditation with such success that he was invited to serve two terms (6 years) as a WSCUC (WASC) Commissioner.

His wife Kathleen is a retired nurse educator. They have been married for 48 years and have three children (two daughters, one son) and five grandsons.



Anil Kumar Chillimuntha, PhD, MBA

Anil Kumar Chillimuntha is the vice president of Hospital Administration at METAS Adventist Hospital, Surat, India. Born in Andhra Pradesh, India, he is happily married to Sabitha Anil and blessed with two lovely children.

He is currently handling the affairs of three 700-bed hospitals in three different states of India (Gujarat, Jharkhand, Andhra Pradesh). He has over 17 years of experience in medical, education and management fields and has effectively planned and implemented JCI and NABH quality involvement standards in METAS Adventist Hospitals (Surat, Ranchi, Nuzvid). He is known for recommending and implementing cost saving measures, which significantly reduce operating costs in a hospital. He also has extensive experience in project management while expanding a hospital from 100 beds to 300 beds. He has assisted in NAAC, AICET and INC accreditation of the college.

He cherished a dream of starting post graduate (PG) medical courses in the hospital and has worked toward this goal since taking charge. In 2017, he achieved the commencement of several PG courses in METAS. He has published 58 research papers and authored two books related to administration.

He also serves as the editorial manager of METAS International Journal and his vision is to commence a business incubator at METAS Adventist Unit in Surat.



Jere Chrispens, MA

Jere Chrispens is a retired business executive having spent his professional career deeply involved with and committed to the development of healthcare information technology. He attended Pacific Union College for three years graduating from UCLA with a Master's in Mathematics and a secondary teaching credential. Immediately after completing his education, Chrispens accepted a position at Loma Linda University as the manager of the biomedical computing research facility, a position that he held for 11 years. While he held a faculty position at LLU for the past 40 years, he started a healthcare software development business in 1978 and the remainder of his professional career was involved in private business until his retirement in 2003.

Since retirement, he remains committed to the field of healthcare information technology. He volunteers his time with Adventist Health International and has implemented technology solutions in South America, the Caribbean, Afghanistan, Malawi and Haiti. Currently, he is serving as acting CEO at Haiti Adventist Hospital, a position that he has held since December 2017. He is a member of the Board of Trustees for both Loma Linda University and Loma Linda University Medical Center. In addition, he is actively involved in the Calimesa Seventh-day Adventist church.



Lowell Cooper, MDiv, MPH

Canadian-born Lowell Cooper holds a Master of Divinity (MDiv) degree from the Seventhday Adventist Theological Seminary in Michigan and a Master of Public Health (MPH) degree from Loma Linda University School of Public Health. He was awarded an honorary doctorate from Loma Linda University in 2011. He is the former general vice president of the General Conference of Seventh-day Adventists — a position he held since 1998. Prior to his employment at the Church's world headquarters, Lowell held pastoral and departmental leadership roles in Canada followed by over 16 years of service in Pakistan and India.

Lowell's wife, Rae Lee, is a nurse and musician. The couple has two adult children.



Ihab Dorotta, MD

Ihab Dorotta was born and raised in Alexandria, Egypt. He finished medical school in Alexandria and has lived in North America since 1997. He completed his residency in anesthesia at the Cleveland Clinic followed by a critical care fellowship at the clinic as well. He has worked at Loma Linda University Health since 2005. He is the director of the Critical Care Center responsible for all ICU admissions at the Medical Center. In 2016, he was named the chief for patient safety and quality. He has been happily married since 1999 and has four children. He enjoys playing sports especially, soccer.



Paul Douglas, MBA, CPA

Paul Douglas serves as the chief audit executive for the Seventh-day Adventist Church World Headquarters in his capacity as director of the General Conference Auditing Service (GCAS). He leads a global work team with approximately 300 persons comprised of Certified Public Accountants, Chartered Accountants and other highly qualified professionals attending to a portfolio of engagements including educational, healthcare, banking, development, media, manufacturing, retail, insurance and publishing type entities.

Paul holds an MBA from California State University – San Bernardino and a Certificate from the Leadership and Strategic Management Program at Cornell University. He is a certified public accountant licensed in the states of California and Florida, and brings to this responsibility more than 30 years of responsibilities and results in the Americas, Africa, Asia, Europe and Australia. Paul regularly delivers keynote and seminar presentations at various conferences around the world and provides counsel to senior executives on financial reporting, internal control, risk management and governance matters.



Dwight Evans, MD

Dwight Evans is a graduate of Southern Adventist University and Loma Linda University School of Medicine. His internal medicine residency and endocrinology fellowship were done at Vanderbilt University. He is board certified in internal medicine with a sub-specialty board in endocrinology.

Evans has served as professor of medicine and then vice president for medical affairs at Montemorelos University School of Medicine from 1978 through 1985. He has been an associate professor of internal medicine at Loma Linda University School of Medicine since that time. His most recent administrative function for the past 16 years was as chief of staff/chief medical officer at the VA Loma Linda Healthcare System. Since 1992, he continues to be a consultant for the GC Health Ministries (HM) Department participating in HM activities in 10 Divisions. His passion is for healthcare quality improvement/patient safety and health professional education.



Helen Staples-Evans, DNP, MS, RN

Helen Staples-Evans is currently the chief nursing officer for Loma Linda University Children's Hospital with over 20 years of experience in a wide variety of settings.

She began her nursing career with a Bachelor of Science degree from the University of Cape Town, which included a midwifery certification. Her teaching career began at a mission hospital in Lesotho where she was the entire faculty for a RN program, graduating 30 students per year and a Nurse's Assistant program graduating about 15 students per year.

Helen received her Masters and Doctor of Nursing Practice degrees from Loma Linda University, and was the recipient of the Deans award. Helen completed the certificate program in Nursing Administration and received her certification in Nursing Administration from the American Nurses Credentialing Center. She has filled a number of roles at Loma Linda University and Medical Center since then, including clinical nurse, medical ICU, faculty status teaching pediatrics, lead faculty for critical care, administrative nursing supervisor, clinical nurse specialist, nurse manager in Pediatric Hematology/Oncology and executive director of Staff Development.

Helen is a member of the Gamma Alpha chapter of Sigma Theta Tau and has served as treasurer for this organization. She is also a founding member of the Inland Empire Branch of the Society of Pediatric Nursing.

Helen has lectured extensively in areas that include leadership. She is passionate about education and meeting the needs of the patients and families served by Loma Linda University Children's Hospital.



Franck Genéus, MD, MHA

Franck Genéus graduated with a Doctor of Medicine degree from the University of Haiti and completed Loma Linda University's Hospital Leadership and Health Systems Management program.

Since 2012, Dr. Genéus has served as medical director of the Adventist Hospital of Haiti and was recently appointed deputy director of the Adventist Health Services InterAmerica Organization (AHS-IA), based in Miami — bringing together the Adventist hospitals and clinics in Latin America and the Caribbean. In 2013, he founded the Institute of Preventive, Environmental and Community Health - SPEC Institute, of which he is executive director. Dr. Genéus is the current president of the Association of Private Hospitals of Haiti - AHPH.

Dr. Genéus has worked on three continents - Latin America, Africa and South-West Asia. He began his professional career as a humanitarian doctor in June 1998, working for the NGO Action la Faim in Burundi and South Sudan. He then worked in the United Nations system from 2003 to 2011, as a monitoring and evaluation officer and then as program manager of the Global Fund to Fight AIDS, Tuberculosis and Malaria.

Dr. Genéus also serves as consultant program manager to many other NGO and Foundation institutions including the International Rescue Committee (IRC), CARE International, MSF and others.



H. Roger Hadley, MD

Roger Hadley was born and raised in Glendale, California. He earned his BS and MD degrees from Loma Linda University in 1974. Dr. Hadley completed residency in surgery at Loma Linda University Medical Center, becoming board certified in that specialty in 1981. In 1983, Dr. Hadley completed a urology residency at the University of California, Los Angeles (UCLA), followed by a one-year fellowship in female urology and urodynamics at that same institution. His student and resident journey included studies abroad – Saigon, Vietnam; Davos, Switzerland; Athens, Greece; and Edinburgh, Scotland.

In 1984, Dr. Hadley returned to Loma Linda University's School of Medicine as a full-time faculty member. In 1990, he was appointed chief of the Division of Urology, and in 1991, he achieved the rank of professor of surgery. Dr. Hadley served as program director of the Loma Linda University Urology Residency Program (1990-2003). In 1995, he was elected by his peers to be the founding president of Loma Linda University Health Care, the management services organization that governs the administrative infrastructure of the clinical faculty.

In 2003, he was appointed dean of the School of Medicine, executive vice president of Medical Affairs at Loma Linda University Health and chief of staff of Loma Linda University Medical Center and Children's Hospital. In 2015, he was appointed chief medical officer of Loma Linda University Health.

Dr. Hadley has authored more than 70 articles in professional journals and has written more than 20 chapters in medical textbooks.



Richard Hart, MD, DrPH

Richard Hart currently serves as president of Loma Linda University Health. He earned his Doctor of Medicine degree at Loma Linda University in 1970, followed by a Doctor of Public Health in International Health at Johns Hopkins University in 1977. Dr. Hart is board certified in preventive medicine.

Dr. Hart has served Loma Linda University since 1972, as the chair of the School of Public Health's Department of Health Sciences, director of the Center for Health Promotion, chair of the School of Medicine's Department of Preventive Medicine, dean of the School of Public Health, and president (previously chancellor) and CEO of the University.

Dr. Hart's vision extends beyond the walls of Loma Linda University not only to the local communities, but to the villages and towns, the hospitals and mission clinics, in the farthest reaches of our globe. He has served as chief of party for a USAID project in Tanzania where he developed a national maternal and child health program that is still a model for Africa today. His passion for humanitarian service has led to the development of a variety of programs at Loma Linda University including, Students for International Mission Service (SIMS) and Social Action Community Health System (SACHS) – a local low-cost clinic for the medically underserved. Dr. Hart also serves as president of Adventist Health International (AHI), a management corporation established to restore and support Adventist mission hospitals worldwide.



Kerry Heinrich, JD

Kerry Heinrich serves as chief executive officer of Loma Linda University Medical Center, Loma Linda University Children's Hospital, Loma Linda University Medical Center – Murrieta, Loma Linda University Behavioral Medicine Center, Loma Linda University East Campus and Loma Linda University Surgical Hospital. Kerry provides strategic leadership for — and oversees the day-to-day operations of the six hospitals. In addition, he serves as executive vice president for Hospital Affairs for Loma Linda University Health.

Heinrich has had a long association with Loma Linda University Health as an attorney, serving on the legal counsel team. Since joining the organization in 1984, he has conducted contract negotiations and negotiated financial acquisitions and complex corporate restructures. He has also led major initiatives to improve reimbursements for the healthcare entities.

Heinrich received his Bachelor's degree in history and a minor in business with an emphasis in finance and management from Walla Walla University in Washington. He earned a Juris Doctor (JD) degree from the University of Oregon School of Law and has specialized in healthcare law.



Andrew Hibbert, MBA

Andrew Hibbert is a healthcare business development professional who helps leaders find and pursue ways to grow their business in alignment with mission, strategy, and market opportunity. Andrew has worked in the healthcare industry for over a decade and at Loma Linda University Health in business development for over eight years.

Andrew received his MBA from the Drucker School at Claremont Graduate University. Andrew has also taught graduate healthcare administration classes at Loma Linda University School of Public Health.

Andrew spent his childhood in Indonesia, enjoys soccer, and loves hiking and camping with his wife, Rebecca. They are expecting their first child in November, 2018. Andrew enjoys volunteering for Adventist Health International, providing business consulting services to Seventh-day Adventist mission hospitals and clinics around the world.



Angela Lalas, MBA, CPA

Angela Lalas is the CFO for Loma Linda University Healths. She previously served as senior vice president of finance, vice president of finance for the system and director of the Loma Linda University Foundation. She joined Loma Linda University Health in 2006 as director of internal audit after working as a senior tax consultant for Deloitte.

Lalas was recognized for the past two years as a "Rising Star in Healthcare" and one among the "CFOs to Know in Healthcare" by Becker's Hospital Review, and one of the 15 "Up and Comer Award" recipients by Modern Health care in 2017 — all leading publications highlighting business, legal news and analysis for the hospital industry.

She holds an MBA from Claremont Graduate University and a Bachelor's degree in accountancy from the Adventist University of the Philippines. She is married to Serafin T. Lalas, Jr., a child psychiatrist at Loma Linda University Behavioral Medicine Center, and they have been blessed with two children, Anna Sophia and Serafin Alexander III.



Peter Landless, MB, Bch., M.Med., FCP (SA)

Peter Landless is a medical doctor who trained in South Africa, the country of his birth. During his first term of mission service, he completed a specialty in family medicine. In this same period he was ordained as a minister of the gospel. He subsequently specialized in internal medicine and then cardiology. Throughout this time he worked with mission outreach and pastoral work as well as pursuing an academic career in medicine (clinical work, teaching and research). Since 2001 he has served the global Seventh-day Adventist Church in the department of health ministries.

In October 2013, he was elected to serve as the director of the health ministries department. He is also the executive director of the International Commission for the Prevention of Alcoholism and Drug Dependency (ICPA), a non-governmental organization with a United Nations (UN) Charter.

His passion is the practice, promotion and sharing of the Blended Ministry, the ministry to the whole person - body, mind and spirit, by the whole team – every ministry and member of the Church.



Doris Mendoza, MD, FPPS

Dr. Mendoza is a physician and pediatric-cardiologist who graduated from the University of the Philippines College of Medicine, Manila and trained at the University of the Philippines - Philippine General Hospital, the Kyoto University Hospital in Kyoto, Japan, the Children's Medical Center of Israel in Petah Tiqva, Israel and the Loma Linda University Medical Center International Heart institute, in California, USA.

Her favorite testimony topic describes how she transformed from a physician-patient with a "triple whammy" of life-threatening illnesses into a "wounded healer," sharing reflections, realizations and the lessons learned during the journey from illness back to health. She likewise imparts knowledge culled from readings and training at the Uchee Pines Lifestyle Center in Seale, Alabama that have led to her lifestyle advocacies. A distinguished academician for 40 years, she was a pioneer professor of the College of Medicine of West Visayas State University in Iloilo, Philippines.

Today, she is the founding and current dean of the College of Medicine of Adventist University of the Philippines, which opened in August 2015, for which she coined the College Motto: "Through Christ, Healing and Wholeness," and was first to incorporate Lifestyle Medicine in the curriculum of a medical school.



Dale Molé, MD

Dr. Dale Molé is the chief executive officer at Scheer Memorial Hospital, a 150bed mission hospital established in a suburb of Kathmandu in 1960. It was the first hospital in Banepa and the first hospital in Nepal to perform laproscopic surgery. It continues to provide charity services for many poor Nepalis.

He attended medical school in Kansas City, Missouri, on a U.S. Navy health professions scholarship. He trained as a flight surgeon, navy diver and submarine medical officer, spending 10 years in the submarine, diving, and deep submergence communities.

In addition to many years of clinical practice, he was director of Undersea Medicine and Radiation Health for the U.S. Navy, executive officer (COO) of U.S. Naval Hospital Okinawa, Japan, and the commanding officer (CEO) of U.S. Naval Hospital Naples, Italy. He was the fleet surgeon for the United States 5th Fleet and U.S. Naval Forces Central Command in Bahrain where he was responsible for the health care of over 25,000 sailors afloat and ashore in the Middle East and Southwest Asia. Prior to retiring from the Navy, he practiced medicine at the National Naval Medical Center in Bethesda, Maryland in the Wounded Warrior Clinic providing care for wounded sailors, Marines and Coast Guard.

He is board certified in emergency medicine and preventive medicine and has a certificate of knowledge in travel medicine. He is a seasoned physicianexecutive with extensive experience providing health care in remote, austere environments. He spent over 33 years in the United States Navy, has lived in seven countries (including Antarctica) and visited more than 60 others. In his role as an emergency medicine physician, he provided direct medical support for operations at Arctic ice stations, in the Amazon jungle, the Caribbean, sub-Saharan Africa, Europe and in Russia.

He participated in a number of domestic and international disaster relief and humanitarian operations and has worked extensively with federal lawenforcement, as well as other governmental agencies both in the United States and overseas. He has authored numerous medical journal articles, book chapters and books. He spent most of 2012 as the sole physician at the United States Amundsen-Scott South Pole Station.



Rod Neal, MBA

Rodney Neal joined Loma Linda University School of Medicine as the associate dean for finance and administration in 2006. In 2010, Neal was appointed as the senior vice president for financial affairs for Loma Linda University. While retaining his role as senior vice president for financial affairs, in the first quarter of 2015, Neal was appointed as director of the Loma Linda University Foundation and in 2018 senior vice president for financial affairs for Loma Linda University University Shared Services.

In addition to his Loma Linda University Health leadership roles, he serves as board chair for SAC Health System, a Federally Qualified community healthcare corporation, serving the Inland Empire region of Southern California and Board Chair for Mesa Grande Academy, a K-12 co-ed college-preparatory school in Calimesa, Ca. He also chairs the country boards for Adventist Health International (AHI)-Zambia and AHI-Malawi. AHI is an organization created to manage health services in developing countries. He received his MBA degree from the University of Redlands in Redlands, CA in 2004.



Lionel Nkaya, MS, MA

Currently based in Carrefour, Haiti, Nkaya has consulted for Adventist Health International for the past four years. He has traveled to the Republic of Chad and the Republic of Haiti, counseling hospitals and healthcare facilities on finance, process improvement, and information technology. In March 2017, Nkaya was appointed chief financial officer for Haiti Adventist Hospital.

Before his engagement with Haiti Adventist Hospital, he worked as a field technology consultant with IT companies in New York and with Development Gateway Inc., in Washington D.C., where has was involved with projects relating to governance-and aid-effectiveness in the sub-Saharan African region. He also worked as financial analyst in the investment banking sector in the Republic of Senegal.

Nkaya graduated from the European Business School (EBS) with an MA in finance; his research was entitled, "Information and Communication Technologies for Development (ICT4D): Impact of a web public procurement platform in the Republic of Congo." He also holds an MSc in advanced accounting and management from the Conservatoire National des Arts et Metiers (CNAM).



Susanne Camelia-Römer, LLM

Suzy Camelia-Römer is the current minister of health, Environment and Nature of Curaçao. Minister Camelia-Römer has graduated as a Master of Law at the University of Groningen in the Netherlands. After returning to Curaçao she worked as a lawyer. From 1992 to 2002, minister Camelia-Römer held various ministerial positions for the Netherlands Antilles, including a member of Parliament and the Island Council.

In the private sector, minister Camelia-Römer has been a member of several supervisory boards of corporations, had her own Law Office, was a partner at Blue Liaison Corporate Finance and was the director of Legal Affairs at CPost.



Bangwato Sikwa, MD, MBA

Bangwato Sikwa is a Danish trained medical doctor with wide experience in general medicine. She spent most of her clinical life in Denmark in surgery and gynecology. Other areas of concentration in Africa include HIV/AIDS management as well as other chronic disease long term management. She further has training and experience in health care administration and management for corporate, non-governmental and government entities. She accepted a call to work for the church full-time in 2012 as the CEO of Kanye Adventist Hospital, one of Seventh-day Adventist Church's historic facilities founded in 1921. Subsequently she was called to serve as the health ministries director for the Southern Africa-Indian Ocean Division where she is currently. She is further pursing doctoral studies in International Public Health with EUCLID, a WHO study center. Dr. Sikwa has a passion for health in general and health system management to ensure sustainable efficient health delivery.



Terry Swenson, DMin

Terry Swenson serves as director of university spiritual care and an associate professor in the School of Religion at Loma Linda University. Working with young people has been a constant focus throughout his pastoral ministry. The opportunity to focus his ministry on students at a university level attracted him to his current position 19 years ago.

Terry obtained his Doctor of Ministry degree from George Fox University with an emphasis in the areas of postmodernism, cross-cultural and global interactions and leadership. He is a sought after national and international speaker. Terry is also a published author. His book is entitled, "Interplace: The Circle of Belonging."

He is married to the former Marian Sanker for the past 38 years. They are the proud parents of four children: Jasmine, Mia, Crystal and Jared and he is grandfather to Ace, Chloe and Zoe.



Trevor Wright, MHA

Trevor Wright is the chief operating officer at Loma Linda University Health and has been recognized as one of the 100 great leaders in healthcare for 2018 by Becker's Hospital Review, a leading publication highlighting business, legal news and analysis for the hospital industry.

Prior to becoming chief operating officer, Wright served Loma Linda University Health as senior vice president and administrator of LLU Medical Center. As COO, he has responsibility for operational oversight of Loma Linda University Health's six hospitals. He began this position in December 2015.

Wright has over 25 years of hospital operations experience and was also a consultant with The Studer Group. His previous healthcare administrative positions include service at Adventist Health System, Providence Health and Services, and Adventist Health.

An active member of the American College of Healthcare Executives, Wright brings significant expertise in fiscal leadership, strategic planning, business development and healthcare operations to his role as COO.

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